

TASMAN DISTRICT COUNCIL
**SUMMARY
ANNUAL REPORT
2018**



making the right choices for Tasman's future

MAYOR AND CHIEF EXECUTIVE'S MESSAGE

Welcome to Tasman District Council's Summary of its Annual Report for 2017/2018.

Financially, we ended the year in a stronger position than expected. Our net external debt of \$141 million is \$18 million below the \$159 million level forecast in the Annual Plan 2017/2018. We had a relatively low rates rise in 2017/2018, with a 0.63% increase in rates income (excluding growth) which was well below our annual rates income cap.

We're pleased to report that our actual total capital expenditure of \$43 million was close to the \$45.5 million we planned. This reflects improvements we've made in planning, resourcing and managing capital projects.

One of our significant achievements for the year was adopting our Long Term Plan 2018 – 2028. This sets the direction and budgets for Council's services for our District, how we will pay for those services, and what we should concentrate on over the next ten years.

We completed the upgrade of Queen Street in Richmond this year. Although primarily designed to improve flood water management, the revamped pedestrian-friendly street also makes central Richmond a more functional, safe and pleasurable place to visit and shop. We acknowledge the disruption caused to Richmond businesses from the construction phase and delays, and thank them for their understanding. It is great to see people are now able to easily visit the many businesses in the area, as well as enjoy the improved public space on Queen Street.

Providing a secure water supply for the growing communities in Richmond, Brightwater and Mapua and around the Waimea Plains, particularly during dry summer conditions, remains a significant issue for the District. We made substantial progress in securing the necessary funding for the Waimea Community Dam. Funding has been secured from Central Government, private sector and Nelson City Council of up to \$70 million towards the project costs. We revised the proposed funding arrangements in September 2018 after the final project cost came in \$23 million above projections. We expect final sign-off for the funding and legal agreements by all Joint Venture partners and the establishment of a Council-controlled organisation (CCO) to occur at the end of November 2018.

The District was hit hard by ex-cyclones Fehi and Gita in February 2018, causing damage to residential and commercial properties as well as to the state highway over the Takaka Hill, local roads, bridges, and culverts. The storms also had a major impact on Council's reserves and facilities. Council's net costs associated with ex-cyclones Gita and Fehi were \$3.9 million after NZ Transport Agency's (NZTA) contributions. We appreciated the immense amount of effort and resources which were put into the immediate response to these storm events. While Council's focus is on restoring and protecting public infrastructure, we are very aware of the significant challenges which remain for some residents on their properties and we will help where we can.

The Golden Bay Grandstand was also a high profile and controversial issue for us throughout the year. After initially deciding to demolish the building, Council and the community spent a large amount of time considering various options for its retention and restoration. In June 2018, we resolved to retain the almost 120-year old Golden Bay Grandstand and give a community group the opportunity to lease and restore the building. We are still working through this issue.

Looking forward to 2018/2019, we plan to install a suite of new tourist and camping facilities across the District in time for the holiday season. We appreciate the funding that central government has provided for these projects. We also have many projects planned to improve the services we provide, address anticipated growth in demand, and ensure that our public infrastructure is well-maintained.

Finally, we would like to thank the community, Councillors, Community Board members, staff, volunteers and contractors alike for their contributions throughout the year to support the vibrant place we live in, so that we continue to enjoy the Tasman region from the mountains to the sea, as a beautiful place to live.



Richard Kempthorne
Mayor



Janine Dowding
Chief Executive Officer



WHAT HAVE WE ACHIEVED FOR THE YEAR?

We've had a busy year in delivering services to our community and planning for the future of our District. Some of the major events during the year were as follows:



Damage to McKee Memorial Recreation Reserve following ex-Cyclone Fehi

EX-CYCLONES FEHI AND GITA HIT THE DISTRICT

Ex-cyclones Fehi and Gita hit the District in February 2018. A combination of the weather and tidal conditions created widespread impacts on parts of the District. A formal emergency was declared after cyclone Gita followed by a Civil Defence transitional period lasting 28 days. The Welfare Team coordinated Civil Defence Centres in Collingwood and Mapua for ex-cyclone Fehi, and in Collingwood, Takaka, Motueka and Nelson for ex-cyclone Gita. Between the two events, 550 welfare visits were carried out to affected residents. A significant number of private properties were adversely impacted in some way by both storm events, with many affected by deep silt deposits and vegetation debris. Council's focus was on restoring the essential public infrastructure, however, where possible we helped residential property owners by removing and disposing of silt and collected roadside debris.

The storm events impacted a wide range of our assets including many local roads, Tasman's Great Taste Trail and coastal defences at Ruby Bay and Mapua. Fifteen Council reserves were damaged with the popular campground at McKee Memorial Recreation Reserve severely impacted. Sections of the beachfront road at Moturoa/Rabbit Island and all 14 beach access ways were washed away and seawater inundation inland into the forestry areas on Rough Island caused large areas of trees to die through salt exposure. Several wastewater pump stations were inundated during ex-cyclone Fehi with a number continuing to operate despite being underwater. Solid waste and recycling collection was disrupted in Golden Bay but were soon back to normal thanks to the efforts of our contractor.

We allocated \$133,000 of funding to individuals and businesses experiencing hardship following the February storm events with a maximum cap of \$5,000 per applicant. Enhanced Taskforce



Richmond Reservoir

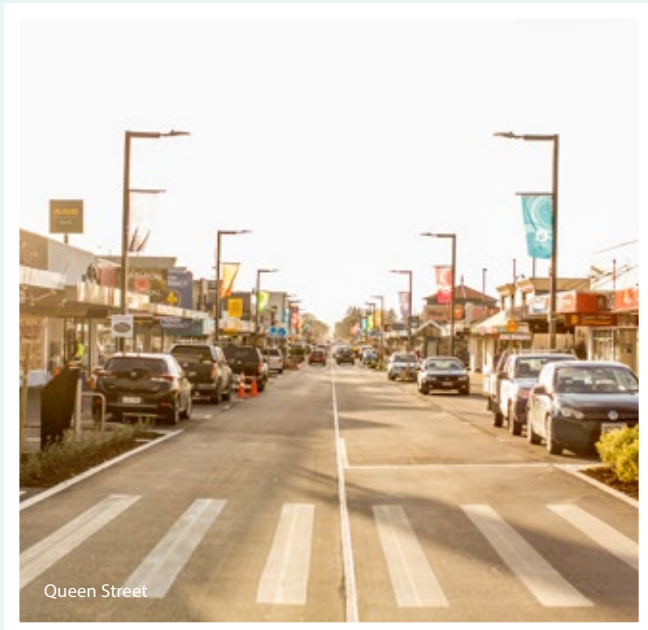
Green workers spent 20 weeks helping clear the damage to orchard and farm properties along the Motueka Valley, in Riwaka and Marahau.

The response and subsequent recovery efforts have required significant Council staff time and resources over several months. We have estimated the total cost to repair and replace damaged Council infrastructure will exceed \$10.4 million. Council has received \$6.5 million from the New Zealand Transport Agency (NZTA) as a contribution towards the recovery of the roading network.

INCREASING THE CAPACITY FOR GROWTH IN RICHMOND SOUTH AND WEST

Over the past few years population and housing growth in Richmond has taken place faster than expected and there is a need to provide services to new areas of land. In 2017/2018, we have been working closely with developers to improve the water, wastewater, stormwater and transport assets in Richmond South and West. We are doubling the capacity of the existing balance tank at the Richmond Water Treatment Plant, installing a back-up generator for the plant and associated pipe, electronic and telemetry works. The first sections of the Richmond South water main have commenced in Bateup Road, Patons Road and through the Arizona subdivision. We are widening Bateup Road to accommodate additional traffic and pedestrian use from new residential development and a planned supermarket. Water infrastructure is being improved in Lower Queen Street including the replacement of an old water pipe between McDonald's and Headingly Lane, as well as a new sewer pipe from Diesel Drive to Headingly Lane. We have a project over several years to improve the capacity of Borck Creek to discharge stormwater to support increased housing in Richmond South.

WHAT HAVE WE ACHIEVED FOR THE YEAR? (CONT.)



QUEEN STREET UPGRADE COMPLETED

After 18 months of planning, followed by another 18 months of construction, Council's biggest physical works project is finished! Queen Street, which is a finalist for Best Street in the Keep New Zealand Beautiful Awards, now provides wider footpaths for pedestrians to enjoy with a safety buffer zone between people and cars. We have improved seating, street furniture, and planting to make using central Richmond more functional, safe and pleasurable. A lower speed limit and plenty of on street parking, helps to create a better shared use space for pedestrians, cyclists and vehicle users.

The road's contouring and newly installed stormwater slot drains have been tested in several severe weather events and performed well. Traffic management for the areas of the street that were closed was a challenge for the contractor and the public alike. Providing access to businesses and car parks presented many issues and when we closed access to Richmond Mall a successful temporary roundabout was installed at Talbot Street to facilitate access to the Richmond Mall car park.

The public can now enjoy the improved road and public space on Queen Street, as well as being able to easily visit the many businesses in the area without restriction.

GETTING AROUND TASMAN

We have been considering Te Taihū's transport needs and priorities by reviewing the Regional Land Transport Plan (RLTP). In Tasman, we have given priority to making our transport systems safer for all users and providing for a range of transport choices, which coincides with the new Government's priorities for transport. The Plan increases the priority on improving safety on State Highway 60 between Richmond and Mapua. We have continued to advocate for congestion along State Highway 60 in Motueka to be addressed.



Council adopted the new parking strategy for Richmond and Motueka in August 2018. As the longer term impact of electric cars and emerging driverless vehicle technology is unclear, the parking strategy has its initial focus on making better use of existing resources and encouraging greater use of alternative transport modes. Considering parking provision as an integrated part of other projects, is also identified as an appropriate response to meeting parking needs.

We undertook a study on a Richmond loop bus service to connect with the existing Richmond-Nelson Service in 2017/2018 and this has led to a four year trial of the new service commencing in late 2019. We are also planning to carry out a further district-wide assessment of public transport services in 2019/2020 and have provided budgets for this study in the Long Term Plan 2018–2028.

LIBRARIES AT THE HEART OF OUR COMMUNITIES

Tasman District Libraries continue to be well used by their local communities. During the past year, 519,678 people visited our libraries and 602,831 items were borrowed; that's the equivalent of 10 visits and 12 items per Tasman resident.

During the past year, our libraries delivered a total of 778 events and programmes with attendances totalling almost 15,700. As well as raising awareness of what the libraries have to offer, the events and programmes provide opportunities for learning, social connection and community engagement.

Two of our libraries commemorated significant milestones during the year with Motueka library celebrating its 160th anniversary and Takaka library marking ten years in the new building in Junction Street.

In November 2017, Motueka Library, in collaboration with Motueka Family Service Centre, launched the 1000 Books Before School programme. The programme encourages children, along with

WHAT HAVE WE ACHIEVED FOR THE YEAR? (CONT.)



their parents and caregivers, to read (at least!) 1000 books during the 5 years between birth and starting their first year of school.

We undertook a feasibility study in 2017/2018 to investigate redevelopment and expansion options for Motueka Library. Space issues at the library are continuing to cause service delivery difficulties. We have included funding for redevelopment of the library in the Long Term Plan (LTP) 2018–2028 with design work in 2019/2020 and construction the following year.

BEING AGE-FRIENDLY

In September 2017, Tasman District Council and Nelson City Council arranged a series of speakers on topics relating to ageing, retirement, and the demographic change. We also started a community conversation on the needs of our older people and how Council can plan for the challenges and opportunities of our ageing population. This work is continuing in 2018/2019 with the development of an Age-Friendly Policy.

We held the annual Positive Ageing Expo in April 2018, with more than 75 stallholders and a wide range of seminars and demonstrations. We have continued to support the Positive Ageing Forum and progressively upgrade Council's 101 community housing units for older people.

THE COMMUNITY HAS ITS SAY

We have consulted and engaged with the community on numerous projects and plans during the year, including the LTP 2018–2028. Understanding the views and opinions of our residents is an important factor in our decision making process. One important topic for consultation was the representation



review. This looked at how many councillors should be elected, if they are to be elected by ward or the District as a whole, or a combination of both, and, if by ward, the number of wards, their boundaries and names. The review also examined whether to have community boards and how many, the number of elected members and the number of appointed members.

Other projects on which the community had its say included the Mapua Waterfront Masterplan, the Freedom Camping Bylaw, the Motueka and Richmond Parking Strategy, the Regional Land Transport Plan, the draft Motueka Aerodrome Plan, the proposed Tasman/Nelson Regional Pest Plan, the classification of Motueka's Reserves, and several changes to the Tasman Resource Management Plan.

A by-election was held in February 2018 for a Golden Bay Community Board member, attracting four candidates for the position. Averil Grant was voted onto the board. Voter turnout for the by-election was 38.34%.

Hearing from our young people is important in planning for the future. We ran the 'What's Your Tasman' survey, as part of early engagement on the LTP with assistance from Tasman's Youth Council and over 600 youth took part. Members of the Youth Council presented and discussed the results of the survey at a Council workshop in September 2017.

Tasman youth councillors started attending Community Board and formal Council committee meetings, with speaking rights giving them the opportunity to learn how local government works and to raise awareness of young people's needs, concerns and perspectives.

READ MORE ABOUT THE PROJECTS AND WORK WE'VE BEEN DOING IN 2017/2018 BY READING THE FULL ANNUAL REPORT 2017/2018 AT WWW.TASMAN.GOV.TZ/ANNUAL-REPORTS

SOME OF WHAT WE HAVE ACHIEVED IN 2017/2018



TASMAN'S ENVIRONMENT

Along with Tasman residents, we have an important role in looking after our environment. We collect and analyse a wide range of information to understand what is happening and use this as the basis for our work in managing the District's natural taonga in a sustainable way. We have listed just a few of our activities in this area below.



DEALING WITH PESTS

Together with Nelson City Council, we developed and publicly notified a draft Regional Pest Management Plan. The Plan will support the work of many committed groups involved in managing introduced pest animals and pest plants that pose major challenges for our region. The focus of the proposed plan is on high-risk pests that are in the early stages of infestation as this makes best use of Councils' limited resources.

In August 2017, we declared a small-scale management programme (SSMP) to deal with the marine pest Mediterranean fanworm (*Sabella spallanzanii*), referred to as Sabella. This marine pest can have potentially adverse effects on economic well-being and the environment, as well as on the relationship between Māori, their culture, and their traditions and ancestral lands, waters, sites, wāhi tapu, and taonga. The objective of the programme is to control Sabella in the Tasman District over the next three years to reduce spread within the region and to other areas.



**ONLY TWO EXCEEDANCES
OF AIR QUALITY TARGETS**



RESOURCE CONSENTS MONITORING
12 SIGNIFICANT NON-COMPLIANCE
**100% RESOLVED QUICKLY
WITHIN 9 MONTHS**



In August 2017, the Top of the South Marine Biosecurity Project was highly commended in the Government category of the New Zealand Biosecurity Awards. The award recognised the collaborative approach of Tasman District Council, Nelson City Council, Marlborough District Council and the Ministry for Primary Industries to prevent harmful pests and diseases from getting into the marine environment.

MAINTAINING WASTEWATER SERVICES TO THE COMMUNITY AND REDUCING IMPACTS ON THE ENVIRONMENT

We have been working on several important projects designed to ensure that we are able to provide reliable wastewater services to the public, whilst reducing the impact on the environment. We have designed the new projects to reduce the number of wastewater overflows and enhance the quality of the treated water discharged.

TASMAN'S ENVIRONMENT (CONT.)

The upgrade of the Motueka Wastewater Treatment Plant is complete. The discharge quality is very consistent and we have reduced the risk to human health and the environment.

We installed replacement ultraviolet treatment at the Collingwood wastewater treatment plant. We also upgraded the wetlands with the aim of achieving better control of discharges and improving the treatment quality. We have been experiencing some initial problems in getting this new system to operate effectively, but believe things are now coming right.

We completed work to replace and increase the capacity of the major sewer line that takes wastewater from Kaiteriteri to the Motueka treatment plant. The new sewer line was laid beneath the road between Stephen's Bay and Goodall Road, and replaces the old pipe that used to run across the Tapu Bay estuary. A new pump station at Kaiteriteri is now under development.

PROTECTING THE QUALITY OF OUR FRESHWATER

Council supported in principle an application for a Water Conservation Order (WCO) for Te Waikoropupū Springs made by a local iwi and an interested member of the community. Council is committed to protecting the Springs and providing effective management of water throughout the Takaka catchment.

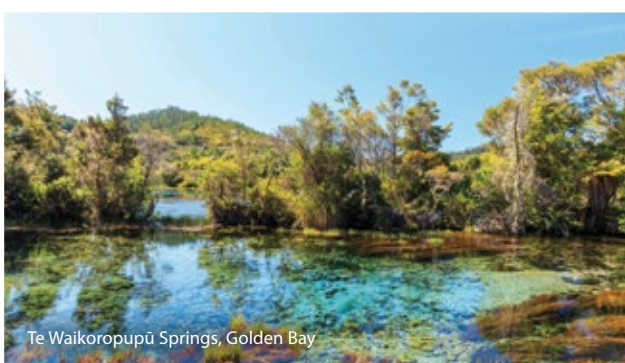
A WCO will sit alongside Council planning rules, which we are required to develop to give effect to the National Policy Statement for Freshwater Management. We are developing these planning rules with the help of the Takaka Freshwater Land Advisory Group (FLAG), made up of representatives from a cross-section of the local community. Towards this end, Manawhenua iwi reviewed FLAG work and provided a mātauranga Māori report in June 2018.

Between October 2017 and January 2018, the clarity and water quality of Te Waikoropupū Springs was tested by NIWA scientists, contracted by Council through an Envirolink Science grant. Te Waikoropupū Springs, along with Blue Lake, are considered to have some of the clearest waters ever measured. Te Waikoropupū Springs are also the largest cold water springs in the Southern Hemisphere. The exceptional visual clarity appears to result from extremely efficient natural filtering removing particles within the Springs' aquifer before re-emergence of the water.

Across the District, Council staff worked with NIWA on investigating the effects of fine sediment on our rivers, particularly the Waimea and Moutere Rivers.



Motueka Wastewater Treatment Plant



Te Waikoropupū Springs, Golden Bay



Water monitoring, Motupipi

READ MORE ABOUT WORK WE CARRIED OUT TO PROTECT TASMAN'S ENVIRONMENT IN 2017/2018 BY READING THE FULL ANNUAL REPORT 2017/2018 AT WWW.TASMAN.GOV.TZ/ANNUAL-REPORTS

HOW WE'RE TRACKING ON THE KEY ISSUES

A series of key issues shaped which projects and activities we included in the LTP 2015 – 2025. This section provides information on how we are doing in tackling those issues.

1. ADDRESSING RATES AFFORDABILITY

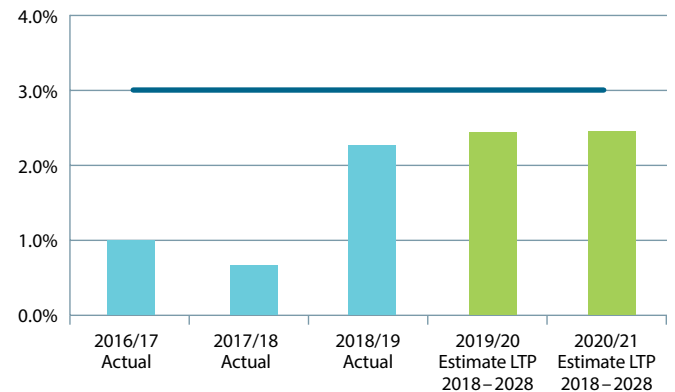
Our rates income rose by 0.63% after an allowance for growth in 2017/2018.

This is below our Financial Strategy cap of 3% in the Long Term Plan (LTP) 2015 – 2025.



RATES INCOME INCREASES

- Actual rates % increase
- Estimated rates % increase
- Limit on rates % increase



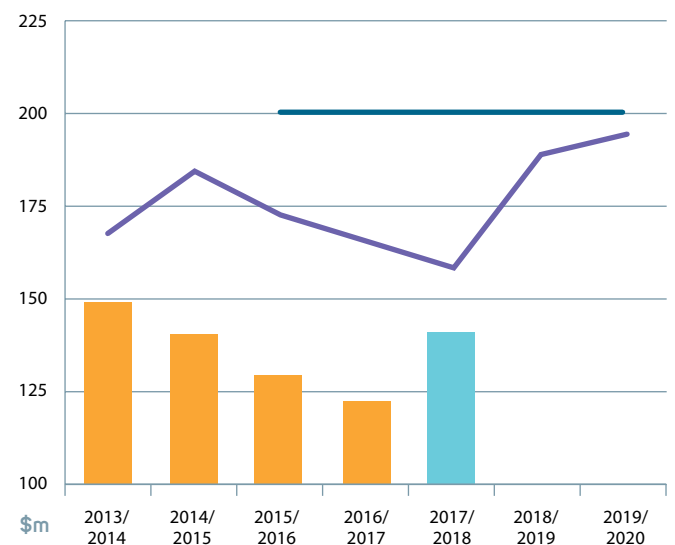
2. MANAGING COUNCIL'S DEBT

Our net external debt cap in our current Financial Strategy is \$200 million, with our net external debt sitting somewhat below that cap at \$141 million at the end of 2017/2018. This level of debt at the end of the year is \$18 million below the \$159 million level forecast in the 2017/2018 Annual Plan.

We have reduced debt by direct savings from operational budgets, which we have used to repay debt. Favourable interest and borrowing conditions, and a lower opening debt position have also helped. Delays to some large capital works and higher than anticipated income as a result of higher population growth than forecast has similarly contributed. We also received greater forestry income than planned and received increased dividends, which have been used to pay down debt. This was offset by costs associated with ex cyclone Gita and Fehi which had a net cost to Council of up to \$3.9m after NZ Transport Agency's (NZTA) contribution.

HOW ARE WE TRACKING AGAINST PLANNED DEBT?

- Actual
- Long Term Plan/Annual Plan
- Limit



HOW WE'RE TRACKING ON THE KEY ISSUES (CONT.)

3. DEVELOPING RESILIENT COMMUNITIES

PART A: PROVIDING A SECURE WATER SUPPLY – WAIMEA COMMUNITY DAM

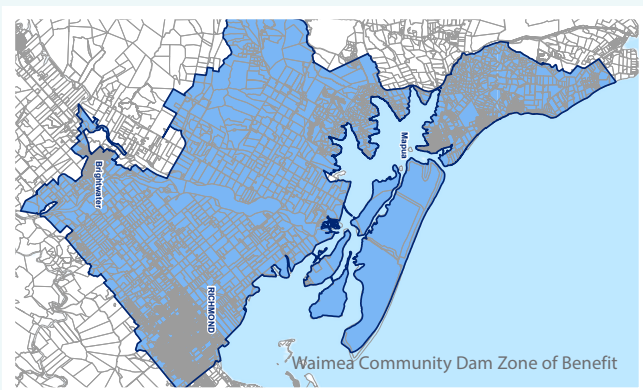
In both the Long Term Plans for 2015–2025 and for 2018–2028, the Waimea Community Dam is Council's preferred solution for supplying potable water to the Richmond, Brightwater, Wakefield, Mapua and Redwood Valley, and augmenting the flow of water in the Waimea River and underground aquifers.

In 2017/2018, several workstreams have been progressing in tandem, however progress has been slower than anticipated and the project funding requirements have increased significantly.

We continued to focus on finding an acceptable funding and governance solution for the Dam. This involved public consultation on a proposed funding approach for Council's share of the Dam project costs in late 2017, and then developing this through to its final form in early 2018 for inclusion in the LTP 2018–2028.

We completed the early contractor engagement in July 2018, with the final price for the construction and other project costs significantly higher than anticipated. This created a major challenge for the project with an additional \$23 million in capital funding being required. On 6 September 2018, we agreed to a new funding arrangement, which means the Dam can proceed, following final sign-off of funding and legal agreements by all Joint Venture partners (Council, Waimea Irrigation Limited and Crown Irrigation Investments Limited) and establishment of a Council-Controlled Organisation proposed for the end of November 2018. The new funding proposal sees the risk of Council's credit support for a loan to irrigators reduced, and irrigators effectively contributing 75% of the loan servicing costs for the \$23 million price increase.

We have progressed negotiations to obtain land for the Dam and access to the construction site. Our original approach to obtaining access to the nine hectares of Department of Conservation (DOC) land is not now considered appropriate by the Department. Instead, we hope to achieve access through a Local Bill, which was introduced to Parliament in August 2018. We are in separate talks to obtain an agreement to store water on Ngati Koata land.



PART B: HAZARD PLANNING AND PROVISIONS TO RECOVER FROM DISASTER EVENTS

The District was hit hard by ex-cyclones Fehi and Gita in February 2018. We put an immense amount of effort and resources into the immediate response to these storm events and the ongoing recovery from them. Staff and contractors were diverted from their normal work to address these issues, and available operating budgets in the 2017/2018 year were used to fund the unplanned work. It was also necessary to use our emergency funds, which we collect for these types of events.

\$3.9M

COST OF EX-CYCLONES FEHI AND GITA (AFTER NZTA CONTRIBUTION)



Following the storm events, we identified the need to further consider our approach to plantation forest management, river and stormwater management, improving community resilience and uses of its financial, policy and regulatory tools to incentivise resilient behaviour. As we renew our infrastructure and invest in assets, our aim is to improve our capacity and resilience to withstand natural hazard events.

During the 2017/2018 year, we agreed to purchase land adjacent to Ned's Creek in Murchison to help reduce flooding. We drafted the Nelson Tasman Land Development Manual (LDM). This Manual provides for consistent minimum standards across the region that will make our stormwater and wastewater systems more resilient in storm events and reduce the risk of flooding in coastal areas by putting in place minimum floor levels for buildings. We also developed a catchment management strategy (which takes a holistic approach to managing the inputs and outputs to stormwater catchments), made significant progress with the Richmond catchment management plan and commenced work on the Motueka catchment management plan. Natural hazards and resilience have also been a focus for several changes to the Tasman Resource Management Plan (TRMP).

The National Environmental Standard, Plantation Forestry came into effect in May 2018 and we provided for additional funds in the LTP 2018–2028 to increase monitoring and compliance of these rules.



HOW WE'RE TRACKING ON THE KEY ISSUES (CONT.)

4. RESPONDING TO POPULATION GROWTH

PART A: PROVIDING SUFFICIENT LAND AND SERVICES

Our District is growing fast. Building consents for dwellings rose by 21% in 2015/2016, 3% in 2016/2017, and have increased a further 7% in 2017/2018 to reach their highest level since 2004. During 2017/2018, we issued building consents for 406 new dwellings. We have had a busy programme of work on the Tasman Resource Management Plan to provide for future growth including plan changes in Wakefield and Brightwater and the activation of residential and industrial land zoning in Mapua. We changed our planning rules to encourage medium density housing in central Richmond and we completed changes to our rural land use and subdivision policy to increase the flexibility of use of rural land to better cater for co-operative and modern family living arrangements.

In August 2017, the Government supported eight new Special Housing Areas (SHAs) in Tasman that have the capacity to deliver in excess of 1200 new houses over the next five to eight years.

In 2017/2018, we spent approximately \$2.9 million on new assets to support Tasman's population growth. This work included the addition of a new water tank at the Richmond Water Treatment Plant, commencing work on new water mains in Richmond South and West and widening Bateup Road.

PART B: DEVELOPMENT CONTRIBUTIONS POLICY CHANGES

Concurrently with the LTP 2018 – 2028 we consulted on further changes to our Development and Financial Contributions Policy. We have moved to a new three catchment system for charging development contributions for wastewater, stormwater and water service but have retained a single, District-wide catchment for transport development contributions. We are also introducing lower development contributions charges for small homes, better reflecting the lower demands smaller houses place on our infrastructure.

During 2017/2018, we received \$6.1m in total from development contributions and \$2.3m in reserve financial contributions.



5. MAXIMISING REGIONAL OPPORTUNITIES

In 2017/2018, we continued the process of aligning our landfill operations with Nelson City Council through the Nelson Tasman Regional Landfill Business Unit and have been reviewing the Joint Waste Management and Minimisation Plan.



**OPENED
13 FEB
2018**



Saxton Velodrome Open Day

Together with Nelson City Council, we develop, manage and promote Saxton Field. On 13 February 2018, we officially opened the cycle velodrome. The two Councils also agreed a programme of future Saxton Field asset improvements and renewals.

Our regional work in developing a Digital Enablement Plan contributed to the Government allocating funding to rollout ultrafast broadband to a number of towns in the District. The target date for completion of this work has been brought forward to 2022.

We remain committed to developing a strategic relationship framework with all iwi in Te Taihupo. Over the past year, we engaged with iwi on various environmental policy projects, the Golden Bay Landscapes project and the Richmond Housing Choice Plan Change.

In December 2017, we started publication of quarterly monitoring reports on the sufficiency of our development capacity (compiled jointly with Nelson City Council) in response to the National Policy Statement on Urban Development Capacity and commenced work on a Future Development Strategy with Nelson City Council.

KEEPING IN TOUCH WITH YOU

Keeping our community informed and answering the queries that come to us is important.

We deal with many issues that directly affect our communities. It is important we share with you information on those challenges and the options we have for addressing them in an effort to involve people in the necessary decision-making.

To reach as many people in the District as possible we use a range of methods. In our annual residents survey 75% of respondents indicated they received enough or more than enough information from Council. Website and social media channels of communication have become increasingly important with traffic to our website rising by 11% in 2016/2017 and a further 7% in 2017/2018.

Responding to individual questions, queries and requests from residents is also crucial, whether they come in by telephone, mail, email or face-to-face. 80% of residents who contacted Council in the last 12 months were fairly satisfied or very satisfied with the service they received.

Trying to improve our communication and make it easy for people to find the information they are looking for is an ongoing process. More and more customers expect to be able to get information or carry out transactions where and when they want to using digital devices. In December 2017, Council approved the business case for work that aims to position the organisation to better deliver digital services to customers and residents. We have started work to redesign our website, moving it to the all of government common web platform and making it more useful and useable. This project is nearing completion. Over the 2018/2019 year, we will begin a programme of work to deliver improved digital services.

82%



OF CUSTOMER CALLS RESOLVED
AT FIRST POINT OF CONTACT

**WEBSITE
TRAFFIC**
↑ **7%**
IN 2017/18



↑ **11% IN 2016/17**

75%



OF RESIDENTS
RECEIVE ENOUGH / MORE THAN ENOUGH
INFORMATION FROM COUNCIL

DO MORE ONLINE. Find our range of online services at www.tasman.govt.nz



LEGAL STATEMENT

This Summary Annual Report has been extracted from the full Annual Report, which was adopted by Council on 18 October 2018 and covers the year from 1 July 2017 to 30 June 2018.

This Summary Annual Report was authorised for issue on Tuesday 13 November by the Mayor, Chief Executive Officer and Chair of the Audit and Risk Committee. The Council's full Annual Report has been audited by Audit New Zealand on behalf of the Office of the Auditor General and an unmodified opinion was issued. This Summary report cannot be expected to provide as complete an understanding (of the financial and service performance, financial position and cashflows of the Council) as provided by the full Annual Report. The financial statements are

presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$'000).

The full and summary financial statements have been prepared in accordance with Tier 1 PBE accounting standards. The Summary Annual Report has been prepared with PBE FRS-43 Summary Financial Statements.

There have been no changes in accounting policies during the year.

THE FULL ANNUAL REPORT CAN BE OBTAINED FROM COUNCIL'S WEBSITE, WWW.TASMAN.GOV.T.NZ.

OUR NON-FINANCIAL PERFORMANCE AT A GLANCE

We measure our performance in delivering services to our community using a set of performance targets that are set out in the LTP 2015 – 2025. Reporting how we have performed against these targets presents a high level view of our performance. You can find more results on other aspects of performance, such as environmental and regulatory monitoring in the public reports held on our website or by contacting Council.

We have 129 measures that we report on through this Annual Report and within these measures there are 141 targets. We aim to report on most of these targets each year. We achieved 81 of our targets fully, 15 were achieved within 5% of the target, 35 were not achieved, and there were 10 that we either did not have the full information available to report on or were not due to be measured this year.

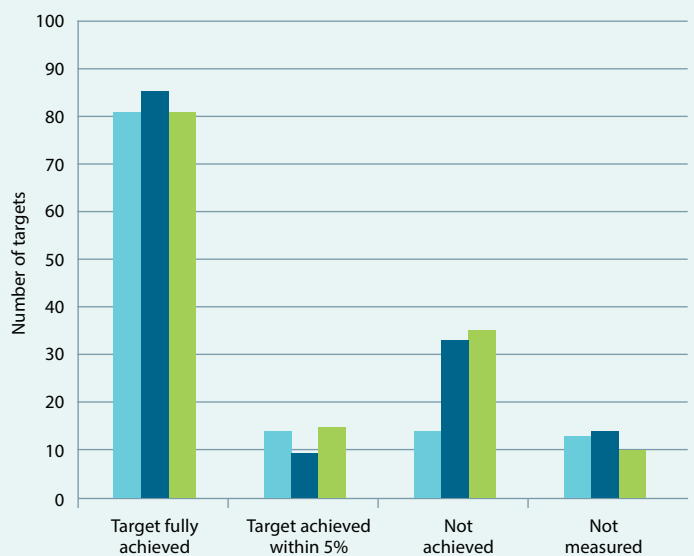
This is the third year of the LTP 2015 – 2025 so we can compare the results this year against those for the two previous years.

Several of our targets have purposely been set at a high level to encourage us to aspire to achieve higher levels of performance. Of the targets not achieved in 2017/2018, 10 targets can be considered to be 'stretch targets' to aim for in the future.

There is no one single reason for the performance targets that have not been achieved this year. In some cases the weather, and particularly ex-cyclones Fehi and Gita, affected performance e.g. for water quality in rivers and at beaches. In other cases, for instance drinking water quality, significant infrastructure upgrades are required before we can achieve the targets. This work has been programmed in the LTP 2018 – 2028 and has been staged over the next few years to enable us to stay within the caps in our Financial Strategy.

NON-FINANCIAL PERFORMANCE 2017/2018

- 2015/16
- 2016/17
- 2017/18



DETAILS OF OUR PERFORMANCE AGAINST ALL OUR TARGETS IS PROVIDED IN PART 4: FINANCIAL AND NON-FINANCIAL PERFORMANCE OF THE FULL ANNUAL REPORT 2018 AT WWW.TASMAN.GOV.TZ



FINANCIAL POSITION AND STATEMENTS

SUMMARY STATEMENT OF FINANCIAL POSITION

ACTUAL 2017 \$000		ACTUAL 2018 \$000	BUDGET 2018 \$000
18,013	Current assets	35,327	24,308
(32,037)	Current liabilities	(72,093)	(31,149)
(14,024)	Working capital	(36,766)	(6,841)
1,532,933	Non-current assets	1,611,873	1,552,260
(122,904)	Non-current liabilities	(119,480)	(179,000)
1,396,005	Total net assets	1,455,627	1,366,419
1,396,005	Total equity	1,455,627	1,366,419

SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

ACTUAL 2017 \$000		ACTUAL 2018 \$000	BUDGET 2018 \$000
114,818	Revenue	136,201	118,800
7,520	Share of associates surplus/deficit	8,687	0
9,167	Fair value movement on revaluation	4,480	797
338	Finance income	540	484
131,843	Total revenue	149,908	120,081
91,917	Expenditure	118,716	102,612
7,060	Finance expense	7,502	8,301
98,977	Total expense	126,218	110,913
32,866	Surplus before taxation	23,690	9,168
0	Income tax expense	0	0
32,866	Surplus/(deficit) after tax	23,690	9,168
OTHER COMPREHENSIVE INCOME			
45,211	Gain on asset revaluations	31,002	39,676
820	Movement in NZLG shares value	863	0
340	Asset impairment Loss	(1,090)	0
9,253	Share of associate other comprehensive income	5,157	0
55,624	Total other comprehensive revenue and expense	35,932	39,676
88,490	Total comprehensive revenue and expense	59,622	48,843

SUMMARY STATEMENT OF CHANGES IN EQUITY

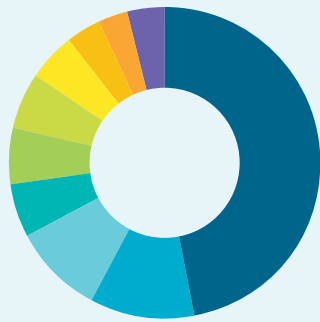
ACTUAL 2017 \$000		ACTUAL 2018 \$000	BUDGET 2018 \$000
1,307,515	Equity at start of year	1,396,005	1,317,576
88,490	Total comprehensive revenue and expense	59,622	48,833
1,396,005	Total equity	1,455,627	1,366,419

FINANCIAL POSITION AND STATEMENTS (CONT.)

SUMMARY STATEMENT OF CASHFLOWS

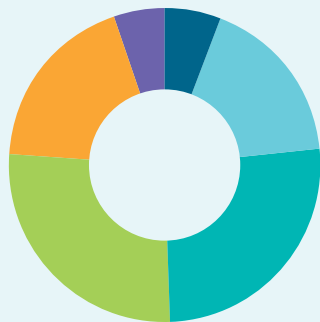
ACTUAL 2017 \$000		ACTUAL 2018 \$000	BUDGET 2018 \$000
37,880	Net cash flow from operating	22,047	30,469
(32,080)	Net cash flow from investing	(50,271)	(52,618)
(6,778)	Net cash flow from financing	27,272	21,026
(978)	Total net cash flows	(950)	(1,123)
3,221	Opening cash held	2,243	9,110
2,243	Closing cash and cash equivalents balance	1,293	7,987

REVENUE AND EXPENDITURE



REVENUE \$149.9M

- Rates
- Fees and charges
- Operating subsidies and grants
- Development and financial contributions
- Share of associates surplus/deficit
- Vested assets
- Forestry harvesting revenue
- Revenue of joint ventures
- Fair value movement on revaluation
- Other revenue



EXPENDITURE \$126.2M

- Finance expense
- Employee related expense
- Other expenses
- Maintenance
- Depreciation and amortisation
- Expenditure of joint ventures

Nets assets increased by \$59.6 million due to:

- Surplus of \$23.7 million, budgeted surplus of \$9.2 million. This was due to forestry revenue and revaluation gains, increase in vested assets and development contributions and a significant share in associates surplus; and
- Other gains of \$35.9m, budgeted \$39.7m due to revaluation and impairment of assets.



Disclosure: There have been reclassifications from the audited 2016/2017 financial statements to the figures presented in these summary financial statements to enhance consistency. Information on the reclassifications is included in note 42 in the full annual report.

To the readers of Tasman District Council's summary of the annual report for the year ended 30 June 2018

The summary of the annual report was derived from the annual report of the Tasman District Council (the District Council) for the year ended 30 June 2018.

The summary of the annual report comprises the following summary statements on pages 2 to 7 and 11 to 14:

- the summary statement of financial position as at 30 June 2018;
- the summaries of the statement of comprehensive revenue and expense, statement of changes in equity and statement of cash flows for the year ended 30 June 2018; and
- the summary statement of service provision (comprised of the information in the sections: What have we achieved for the year?; Some of what we have achieved in 2017/18; Tasman's Environment; Keeping in touch with you; and Our Non-Financial performance at a glance).

OPINION

In our opinion:

- the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: Summary Financial Statements.

SUMMARY OF THE ANNUAL REPORT

The summary of the annual report does not contain all the disclosures required by generally accepted accounting practice in New Zealand. Reading the summary of the annual report and the auditor's report thereon, therefore, is not a substitute for reading the full annual report and the auditor's report thereon.

The summary of the annual report does not reflect the effects of events that occurred subsequent to the date of our auditor's report on the full annual report.

THE FULL ANNUAL REPORT AND OUR AUDIT REPORT THEREON

We expressed an unmodified audit opinion on the information we audited in the full annual report for the year ended 30 June 2018 in our auditor's report dated 18 October 2018.

COUNCIL'S RESPONSIBILITY FOR THE SUMMARY OF THE ANNUAL REPORT

The Council is responsible for preparing the summary of the annual report which includes preparing summary statements, in accordance with PBE FRS-43: Summary Financial Statements.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on whether the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the full annual report and whether the summary statements comply with PBE FRS 43: Summary Financial Statements.

Our opinion on the summary of the annual report is based on our procedures, which were carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board.

Other than in our capacity as auditor, we have no relationship with, or interests in the District Council.



Ian Lothian
Audit New Zealand

On behalf of the Auditor-General
Christchurch, New Zealand
13 November 2018