

Report No:	RFN11-09-01
File No:	
Report Date:	16 September 2011
<i>Information Only – no decision required</i>	

REPORT

Report to: Corporate Services Committee
Meeting Date: 29 September 2011
Report Author: Peter Darlington, Information Services Manager
Subject: **Information Services Report – RFN11-09-01**

1. Information Services Strategy Extension

- 1.1 The Information Services Strategic Plan 2008-2011 has been extended for 12 months to bring our plan into line with the 2012 – 2022 LTP. The current project work including the GIS upgrade, document management improvements and Microsoft upgrades, amongst others, will take us into the New Year.
- 1.2 The current IS Strategy focuses on three broad areas; to increase use of Geospatial Information and data, to improve online services to customers, and to make Council systems and data more available for remote use in the field. The 12 month extension will continue with these aims.
- 1.3 Once the LTP is in place in 2012, a full strategic review will take place to cover Information Services for the period 2012-2015.

2. Geographic Information Systems (GIS)

- 2.1 The new test version of ExploreTasman is now available for review by Council staff. It is expected that this will be complete by late November 2011, ready to launch the new system.
- 2.2 Phase 2 of the Top of the South Maps project is now under way. This phase adds more detail to assets and other layers (in line with the information previously on the Nelson City Council public GIS system) as well as some new and/or improved tools. The additions should be in place by 15 December 2011.

3. Citrix Remote Access Upgrade

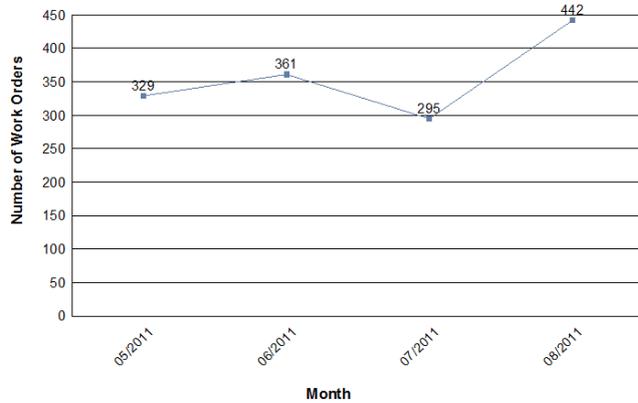
- 3.1 The Council Citrix server (the connection for accessing Council information from home) will be upgraded over November and December 2011. The new system will offer improved access to Council applications on a range of devices including tablet computers and Smartphones.

4. Miscellaneous Developments

- 4.1 Staff are currently finalising the annual LiDAR data and Orthophotography maintenance programme. Areas being discussed include LiDAR coverage based around the Moutere Valley and Redwood Valley area. Consideration is also being given to capturing Murchison Township and environs, which will include major river confluences in this area. Another area that has been tabled is the downstream catchment of the Wai-iti Community Dam, due to new hazard risk legislation being introduced. Orthophoto coverage will centre on updating major Settlements.
- 4.2 Peter Inwood from the IS team will receive training on the nationwide civil defence system, E-Sponder in late September 2011. E-Sponder is an incident management system for use in emergencies. It can be used as part of a national system or locally for an emergency event in the Tasman-Nelson region. This is a train-the-trainer course and, along with Kilmeny Stephens from Nelson City Council, Peter will be able to train staff and other members of the regional Emergency Operations Centre (EOC)
- 4.3 The Council email server upgrade is nearly complete. From October 2011 this will provide an improved Web access to email and calendar for Councillors and staff.

5. SERVICE DESK ACTIVITY

5.1 Service Desk Help Requests Opened Last 4 Months



Total work orders opened last 4 months: 1427
 Total work order completed last 4 months: 1467

6. RECOMMENDATION/S

That the report be received.

7. DRAFT RESOLUTION

THAT the Corporate Services Committee receives the Information Services Report RFN11-09-01.