

Report No:	RFN11-07-05
File No:	
Date:	28 June 2011
<i>Information Only – no decision required</i>	

REPORT SUMMARY

Report to: Corporate Services Committee
Meeting Date: 7 July 2011
Report Author: Peter Darlington, Information Services Manager
Subject: **Information Services Report**

EXECUTIVE SUMMARY

This report is an update for the Corporate Services Committee of Council on the latest activity and projects in the Information Services Section.

RECOMMENDATION/S

That the report be received.

DRAFT RESOLUTION

THAT the Corporate Services Committee receives the Information Services Report RFN11-07-05.

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Report to: Corporate Services Committee
Meeting Date: 24 June 2011
Report Author: Peter Darlington, Information Services Manager
Subject: **Information Services Report**

1. Broadband

- 1.1 Telecom NZ Ltd has been confirmed as the winner of the Ultra Fast Broadband (UFB) rollout tender for our region. This follows a winning joint tender by Telecom and Vodafone for the Rural Broadband Initiative (RBI) in March. No details of the UFB rollout are currently available but a Regional Stakeholders meeting for the RBI rollout was held at the Tasman District Library in May. Key points from this meeting are listed in the attached report "*Report on Rural Broadband Stakeholders Meeting, Nelson 11 May 2011*".

2. Geographic Information Systems (GIS)

- 2.1 Development of Explore Tasman v2 continues. The system will be available for user testing in early July with final testing and release scheduled for early August. The new system will provide staff with more options for tailoring views and outputs as well as data analysis, management and maintenance.
- 2.2 Top of the South Maps Stage 2 will begin in October continuing the joint development work between Tasman District Council and Nelson City Council. Stage 2 will involve the inclusion of more data such as contours and services as well as some improved tools.

3. Videoconferencing

- 3.1 High quality videoconferencing will be installed at the Richmond Main Office and Motueka Service Centre meeting room in July. This will allow staff to speak at Community Board meetings if required and for impromptu meetings between staff teams or individuals and councillors/community board members to take place without incurring staff travel time and other travel costs.

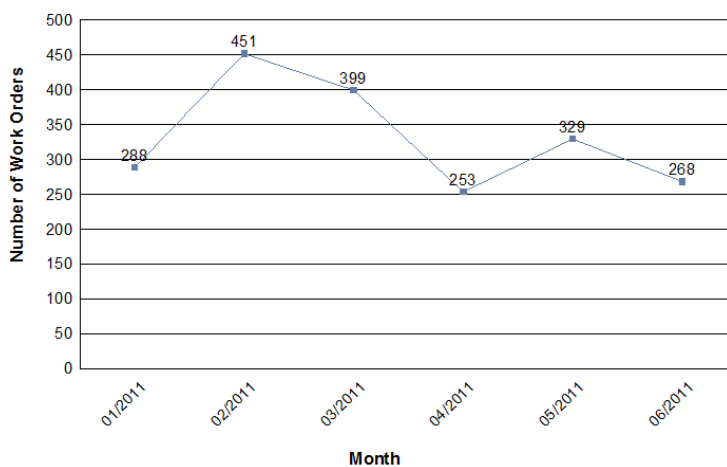
- 3.2 The videoconferencing system will be expanded to the Golden Bay Service Centre when the broadband fibre link is completed in 2012.

4. Miscellaneous Developments

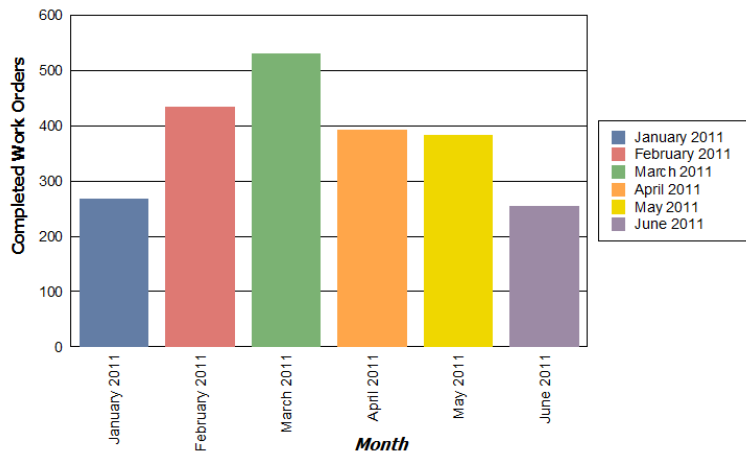
- 4.1 The new council Electronic Property File service will launch at the beginning of July. The new service includes an improved view for customers, easier delivery of files to the customer desk, viewing at all Council service centres, and easier copying of files onto DVD.
- 4.2 Asset Management works and contract management integration. This will consolidate and improve the current process and information flow between Council, Contractors and Consultants. It will improve the organisational efficiency through simplification of workflows around work requests and assets inspection and maintenance. It will also improve data accuracy, timeliness and audit capability for all parties involved.
- 4.3 In May the Tasman District Council Website won the Best Feature award at the ALGIM Local Government Website Awards for our Google Maps integration. In the Local Government Website Benchmarking Survey the new site moved from 71st out of 78 councils to 3rd place.

5. SERVICE DESK ACTIVITY

5.1 Service Desk Help Requests Opened in 2011



5.2 Service Desk Help Requests Completed in 2011



6. RECOMMENDATION/S

That the report be received.

7. DRAFT RESOLUTION

THAT the Corporate Services Committee receives the Information Services Report RFN11-07-05.

Appendices:

Report on Rural Broadband Stakeholders Meeting, Nelson 11 May 2011