

STAFF REPORT

TO: Chair and Members, Corporate Services Committee

FROM: Peter Darlington
Information Services Manager

DATE: 11 November 2010

SUBJECT: Website Progress Update Report – RFN10-11-04

Purpose

To update the Corporate Services Committee on issues raised following the Council Website launch in August 2010.

Comment/Discussion

Meeting Minutes, Agendas and Reports

Only the 2010 meeting minutes, agendas and reports were initially available on the website. The work plan for moving previous meeting documents across to the new site was in place but had not been completed. This has now been completed with the transfer of the backlog of meeting documents to the website completed back to 2005.

Document Searching

Another issue was that documents on the site were not appearing in search results. This was a limit of the search function as the document repository is held in the Council document management system rather than on the site. This functionality has now been added to the site search so that documents, as well as web pages, now appear in the search results.

Website Applications not completed at Launch Day

There were two outstanding applications when the new website was launched. These were under construction but not yet completed. They were:

a) Council Payments

The system design and testing is now complete and the service has been approved by ASB Bank Ltd and will be launched as soon as Direct Payment Solutions (DPS), who are the payment gateway solution provider, are able to release their component into their live environment. This is expected to be the week commencing 15 November 2010.

b) GIS Maps

The Regional GIS application “Top of the South Maps” goes live in early December 2010 and will be accessible via the Council website.

Staff Changes

With the new Website launched, Tama Easton has moved into a role as Online Communications Officer within the Communications team. This reflects the strong content management and communications requirements of the job. He will be reporting to Chris Choat.

Recommendation

THAT the Corporate Services Committee receives the Website Progress Update Report – RFN10-11-04.

Peter Darlington
Information Services Manager