

Appendix 3

**RESC11-04-05 – Utilities Report - Water Supply Exceptions**

<b>Date</b>	<b>Area</b>	<b>What</b>	<b>Why</b>	<b>Remedial action</b>
05/02/2011	Wakefield	No water	Telemetry comms failure at reservoir	Under investigation
16/02/2011	Tapawera	100mm AC main break under Tadmor Valley Bridge.	Age of pipe.	Pipe repaired, monitor breaks.
16/02/2011	Redwood Valley rural	Several properties out of water, Golden Hills Road.	Investigation found the restrictor into Marr's tank deliberately bypassed with the tank taking the full pipe flow and overflowing.	Penalty costs to be passed onto the offender for illegal bypass.
18/02/2011	Aratia Way, Richmond (Three Brothers Corner)	No water during shutdown.	Investigation by MWH and Downers found valve in St James Avenue was only half on, and two valves were turned off.	Once valves opened, the pressure in Aratia Way was restored to 435 kPa.