

A message from **MAYOR TIM KING**



This is an incredibly uncertain time for many in the community.

The last thing we want is for your rates bill to add stress for anyone at this time. The Council has committed to a 0% rates income increase next year* as one way to try to ease the financial demands on our community.

If you need to talk to us about your rates bill please get in touch – we have a range of options that you can take up if you need some extra flexibility.

The rates invoice you have just received is a standard format that includes some wording required by law. Please don't be alarmed if you are unable to meet your rates payment on time as you normally would. Phone our Customer Service team on (03) 543 8400 to talk through the options.

Your Council continues to provide essential services that help keep residents healthy and safe, such as drinking water, wastewater disposal, rubbish collection, essential transport networks, cemeteries, animal control and environmental and hazard management – as well as providing the bulk of staffing for Civil Defence and emergency management in the region.

Thank you for your commitment to the fight against COVID-19. Our District has been exceptional at sticking to the rules, staying in our bubbles, being kind and saving lives. I know it has come at a large personal cost to many of you. I am, as always, extremely grateful and proud to be part of this Tasman community.

Noho ora mai (stay well).

A handwritten signature in blue ink, appearing to read 'Tim King'.

Tim



*excludes an allowance for population growth. The Council is achieving the overall 0% rates income increase by reducing the proposed general rate. Because our District has a high number of targeted rates determined by where people live and the services they receive, the overall amount individual ratepayers pay will vary.

OPTIONS FOR RATES PAYMENTS

We can enter into flexible payment plans that would spread the timing of payments of your rates and avoid penalties on unpaid rates.

If you are able to pay your rates on time as usual, please do. That will help ensure the continued delivery of essential services for our District.

A payment plan could include:

- amendments to direct debit arrangements, or new direct debit arrangements
- a short-term pause of payments as part of an agreed payment plan
- spreading rates payments over a longer time frame

Non-payment penalties will not be charged when a payment arrangement is in place.

Find out more



Phone (03) 543 8400



Email rates@tasman.govt.nz



Visit tasman.govt.nz/rates



Te Kaunihera o

te tai o Aorere

Tasman District Council

Email rates@tasman.govt.nz

Website www.tasman.govt.nz

24 hour assistance