

RATES FAQs

I have sold my property and am still receiving rates invoices. Why?

The Council may not have received the Notice of Change of Ownership. Please contact your solicitor in the first instance.

What if I move?

If your postal address changes please print the new address in the box provided on the remittance advice and post it to us or email rates@tasman.govt.nz giving the valuation number, name and new postal address.

What if I go on holiday?

You'll still need to pay your rates on time to avoid penalties. You may wish to sign up for a direct debit, or arrange payment in advance.

What if I'm falling behind in my payments?

If you are falling behind, please contact the rates team to discuss a payment plan. It's best to do this as early as possible to avoid being charged penalties for late payment.

How can I view a property's rates details?

Property details can be viewed at Tasman District Council service centres in Richmond, Motueka, Takaka and Murchison during normal office hours. You can also view rating information online: tasman.govt.nz/link/rates-search.



Got questions?

Contact your local Council service centre or email rates@tasman.govt.nz.

RATES ASSESSMENT DATE

Rates are set at 30 June for the following year. Any changes to rateable value or rating factors during 2019/2020 will not impact the 2019/2020 rates.

PENALTIES FOR LATE PAYMENT

Penalties of 10% are imposed on your rates or water invoices not paid by the due date. Every six months a further 5% is added to unpaid rates arrears, including penalties that remain outstanding. The 5% charges are applied in July and January each year.

Information on the Council's policy for remissions of penalties is available at: tasman.govt.nz/link/rates-remission.

PAYMENT OPTIONS FOR RATES

DIRECT DEBIT



To set up a direct debit, contact your nearest Council service centre for a direct debit form, or download one from our website www.tasman.govt.nz/pay.

CHEQUE



Post to **Private Bag 4, Richmond 7050**.

Payments must be received by the due date to avoid penalties.

ONLINE BY CREDIT CARD



tasman.govt.nz/pay-now (Fees will apply).

TELEPHONE OR INTERNET BANKING



You can set up Tasman District Council as a regular bill payee for your rates instalments or make a one off-payment – please ensure you use your valuation roll number/water account number as a reference. If you move, please remember to update your references so you aren't paying someone else's rates.

**The Council's bank details for payments:
12-3193-0002048-03 (ASB)**

Your valuation number is listed in the top right hand corner of your rates invoice e.g. 1860000000.

When paying water rates, please use the water account number as a reference e.g. W12345. Please use a separate electronic payment for each rates account to ensure payments are correctly applied and to avoid penalties. Alternatively, you can email a remittance on the same day you make the payment to debtors@tasman.govt.nz.

IN PERSON (COUNCIL SERVICE CENTRES)



You can pay by cash, cheque, credit card (fees apply) or debit card at any Council service centre.

Rates

2019/2020

WHAT YOU SHOULD KNOW

GET YOUR RATES AND WATER BILLS BY EMAIL

[tasman.govt.nz/link/
rates-by-email](http://tasman.govt.nz/link/rates-by-email)



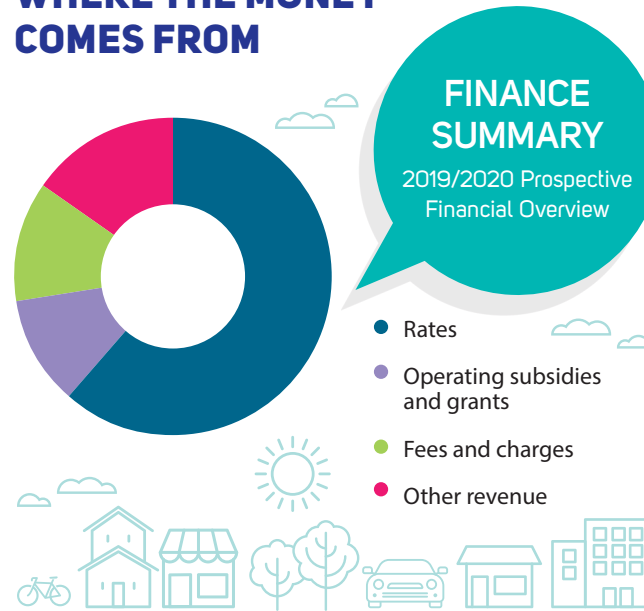
RATES REBATES

The rates rebate scheme provides a rates subsidy for low-income homeowners of up to \$640. **To find out if you are eligible for a rebate, visit www.govt.nz (search rates rebate).** You cannot claim a rebate for rates on a property that is used principally for business, farming, commercial or industrial purposes.

RETIREMENT VILLAGE RESIDENTS WITH 'LICENCE TO OCCUPY'

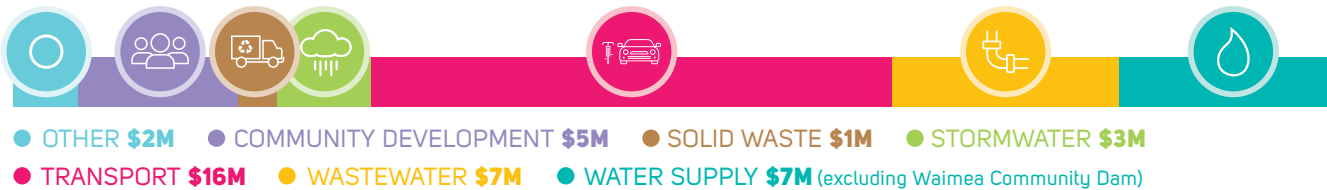
Retirement village residents with licence to occupy agreements can now apply for a rates rebate for the rating year. (Retirement village residents with a licence to occupy do not own the property they live in but they do have a contractual right to occupy it). Being able to apply for a rebate does not guarantee you will receive one. Eligibility is determined on your household income, rates (your village operator will provide rates details for you) and the number of dependants living with you. More information is available at www.govt.nz (search rates rebate) or from your village operator.

WHERE THE MONEY COMES FROM



WHERE THE MONEY GOES

CAPITAL EXPENDITURE (to purchase or create assets) – \$39.7 MILLION



OPERATIONAL EXPENDITURE* (the costs of providing ongoing services) – \$96.2 MILLION



CONTINUING TO ADDRESS THE KEY ISSUES IN 2019/2020:



CAP MAXIMUM TOTAL RATES

INCOME INCREASES ▶▶ AT 3% ◀◀

PROVIDE LAND AND INFRASTRUCTURE

TO SUPPORT TASMAN'S

GROWTH



ENHANCE DRINKING WATER

SECURITY AND SUPPLY



DEVELOPMENT AND FINANCIAL CONTRIBUTIONS POLICY
THREE CATCHMENTS FOR WASTEWATER, WATER SUPPLY AND STORMWATER AND A DISTRICT-WIDE CATCHMENT FOR TRANSPORT



FUND MOTUEKA'S WATER SUPPLY

FIXED SERVICE CHARGE PLUS VOLUMETRIC WATER CHARGING

CAP EXTERNAL NETT DEBT AT

\$200 MILLION



UPGRADE WATER TREATMENT TO ACHIEVE DRINKING WATER STANDARDS

