

## **Accessibility for All Forum Minutes**

**Monday 28 August 2023 – 10.00 am**

**Tasman Council Chambers, 189 Queen Street, Richmond**

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**Present:** Malcolm Saunders (Chair), Councillor Campbell Rollo (Nelson City Council), Councillor Glen Daikee (Tasman District Council), Mike Stephens (Blind Citizens Nelson), Rodger Curry (Blind Citizens Nelson), Karen Wilson (Blind Citizens Nelson), Maureen Keogan (Grey Power), Pam Coltman (Grey Power), Jane Murray (Tasman District Council), Madeleine Watts (Nelson City Council and Tasman District Council Public Transport), Amy Shattock (Autonomy New Zealand), Nic Brydon, Kate Malcolm (Nelsust), Darren Crawford (FENZ), Elizabeth Perrone (CCS Disability Action), Aleisha Genver (Tasman District Council), Elizabeth Dooley (Nelsust), Mike van Enter (Tasman District Council), David Kemp (Independent)

**Apologies:** Kaye Halkett

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### **1. Welcome, introductions and apologies**

Mr Saunders, Chair, welcomed everyone to today's meeting and asked that they introduce themselves and the organisation they represented.

### **2. Streets for People Project – Nic Brydon**

Nic Brydon explained that the Streets for People project are semi-permanent in Richmond and Mapua that can be tweaked, rather than permanent transport projects.

The projects are co-designed with a good cross section of the communities that helped to create the visions for the working groups.

There was a discussion regarding gum leaves blocking gutters in Richmond - Mike van Enter will check the frequency of the sweep and ensure it is swept.

In response to a question, it was noted that Streets for People was advertised on the Coastal News, Instagram, Facebook, TDC Website, Shape Tasman and at the Mapua Community Association Meetings and the Mapua Business Association.

Nic noted that the designs have been created as a result of the working groups suggestions, and there will be ongoing surveys in relation to the separate projects as they are rolled out. There have been a range of community surveys as part of the project. See: [Streets for People | Shape Tasman for more information](#)

Elizabeth will give details to Nic about CCS Disability Action who can do audits.

It was noted that low vision/blind need text descriptions to understand the maps images.

### **3. Transport Choices – Motueka - Amy Shattock – Autonomy New Zealand**

Amy shared a powerpoint presentation about Motueka – See attached.

Note that information is available on Shape Tasman, link here [Transport Choices 2023 | Shape Tasman](#).

There was a discussion around safety where footpaths end suddenly and the location of the bus stop near the Motueka Library and whether the signage and location are appropriate. There was also discussion about the Recreation Centres' connection with the bike park and schools.

There was a discussion about signage around bus stops and how they could be clearer. Nic noted artwork is definitely wanted in all areas and they are working with the community for unique Nelson/Tasman art and students have also been asked to create artworks, for example in Mapua.

Nic noted that Waka Kotahi have sent guidelines around what artwork is appropriate and will send this information to Karen.

### **4. EBus**

Councillor Rollo noted that the new Regional Transport Public Bus system had been a huge success so far with 44% increase in customers per week, 2,600 Bee cards in use, huge increase for the Stoke-on-demand service, and the users in Motueka and Wakefield is climbing.

There was a request for Bee cards to be available at NMIT.

Jane Murray (Tasman District Council) presentation (see attached) on the new Ebus service launch – routes and timetable. [eBus - Nelson Tasman's new bus service - eBus](#)

Madeleine Watts (TDC and NCC Public Transport) noted that there is now a Stoke on-demand bus that has replaced the loop bus. This bus can go within 50-100m of a person's residence and is Mon-Fri 9 am -3 pm targeting Supergold pass holders. This can be book by phoning the Nelson City Council Service Centre or by downloading an app 'Ebus on demand service'.

It was noted that on the app there is a dropdown menu to add, for example, a wheelchair, but this perhaps could be changed to show an accessibility icon.

Kate Malcolm (Nelsust) noted that the service had surpassed expectations and they are thrilled at the service and the bee card with Wakefield and Motueka fizzing. The request for a sign on the back of buses asking "please let the bus go first" doesn't appear to be on the buses, Madeleine will follow up why this hasn't happened yet.

Elizabeth Perrone – went on Stoke bus not the on-demand service. Really loved it - great for Nelson and retirement villages asked whether there is going to be more shelters and an area for wheelchair users within the shelters?

Ms Watts noted that there are 12 further shelters going in and they will have improved lighting and will follow up about wheelchair spaces and the locations of the audible descriptions currently being 20-30 metres away from the shelters.

Karen – is creating a list of issues that she will send through to Madeleine – Ebus quirks.

## **5. General Business**

Kay Halkett's feedback received and readout by Councillor Rollo as follows:

"I have travelled on several routes. The new increased service is thoroughly wonderful. Both my husband and I have had a few hiccups with our Bee cards, on the bus and establishing an account. However, at this stage I believe all is sorted. Staff at both TDC and NCC have been very helpful, patient and politely friendly.

I was delighted to notice addition of black and white pedestrian crossings on Queen St and Wensley Rd roundabout.

It is also great to notice the reinstatement of Tactile Ground Surface Tiles. I do, however, wonder about the Tactile Ground Surface Tiles at the bus interchange in Stoke, near the Memorial Hall I fully expected that this indicated a crossing place. Apparently, it is not. If it is to indicate a "Bus Boarding" position, it is totally ineffective as the buses do not stop in that position. Neither do these tiles indicate the location of an audio bus timetable".

Jane will follow up on comments made about latches to hold toilet doors open on disabled toilet cubicles, so that people can be wheeled in safely.

Jane commented that the Speed Management Plan for Nelson Tasman is being worked on at the moment and they are looking at speeds around urban, rural and school areas. Start of consultation is from 4 October for one month.

CCS Disability Action Nelson/Marlborough raised the matter of the large car parks in Nelson and Richmond needing signage that designates areas as A, B or similar to allow easier location of vehicles. It was noted that the largest carpark in Richmond is in private ownership. Councils agreed to consider the matter for their sites.

## **6. Matters arising**

Councillor Daikee will follow up about Halkett walkway seats, reserves looking at picnic benches and wheelchair end of the picnic table. Regarding the pdf docs on website, he has talked to Chris Choat, Communications Manager, and they are looking at MS Word options.

Councillor Rollo noted that NCC has received some Better Off funding for the council for better space, and he is on the taskforce working on that. They will look at how we make this an accessible playground for all.

There was question around Berryfields narrow roads. Darren (FENZ) responded that there are challenges around this as their trucks need 4m x 4m clearance and noted that some properties are multistorey and early detection of an emergency is really important. Often they do have to make their own lane to get to calls. They ask that homeowners keep fire hydrants clear of vegetation – asking people to take a bit of ownership outside properties to clear the vegetation to help with this.

Elizabeth Perrone wanted to address a comment made in the last meeting regarding Mobility Parking and its application. Unfortunately, Elizabeth couldn't make the meeting however, sent an email that was received late, as follows "Correction on a mobility parking issue raised by a lady at the last meeting. It was said that the mobility parking permit required the permit holder to be the driver. This is NOT the case. It is required however, that the permit holder be present and exits the vehicle for the time that the mobility parking space is used (in conjunction with the permit being on display in the vehicle of course)."

**Next A4A Forum date is Monday 4 December.**

The Chair Malcom Saunders thanked everyone for their input into the meeting.

Meeting closed at 11.42 am.